

ENGAGING WITH TENANTS



We are appreciative of the effective and swift measures put in place by the Gateway Plaza team to ensure a COVID-safe work environment at the property as well as the prompt updates on COVID-19 related developments. As such, we were able to minimise the impact of COVID-19 and resume physical operations with ease.

MR. PIAO RENFU

General Manager, Public Affairs & Management, Doosan
Office tenant at Gateway Plaza, Beijing, China



Located at MBP, DNP Datatechno, a subsidiary of Dai Nippon Printing Co., Ltd, provides business process outsourcing services. Thanks to the highly safe and secured office environment provided by the Mapletree team, our employees are able to return to work safely and securely even amid the COVID-19 pandemic.

MR. KOJI TANAKA

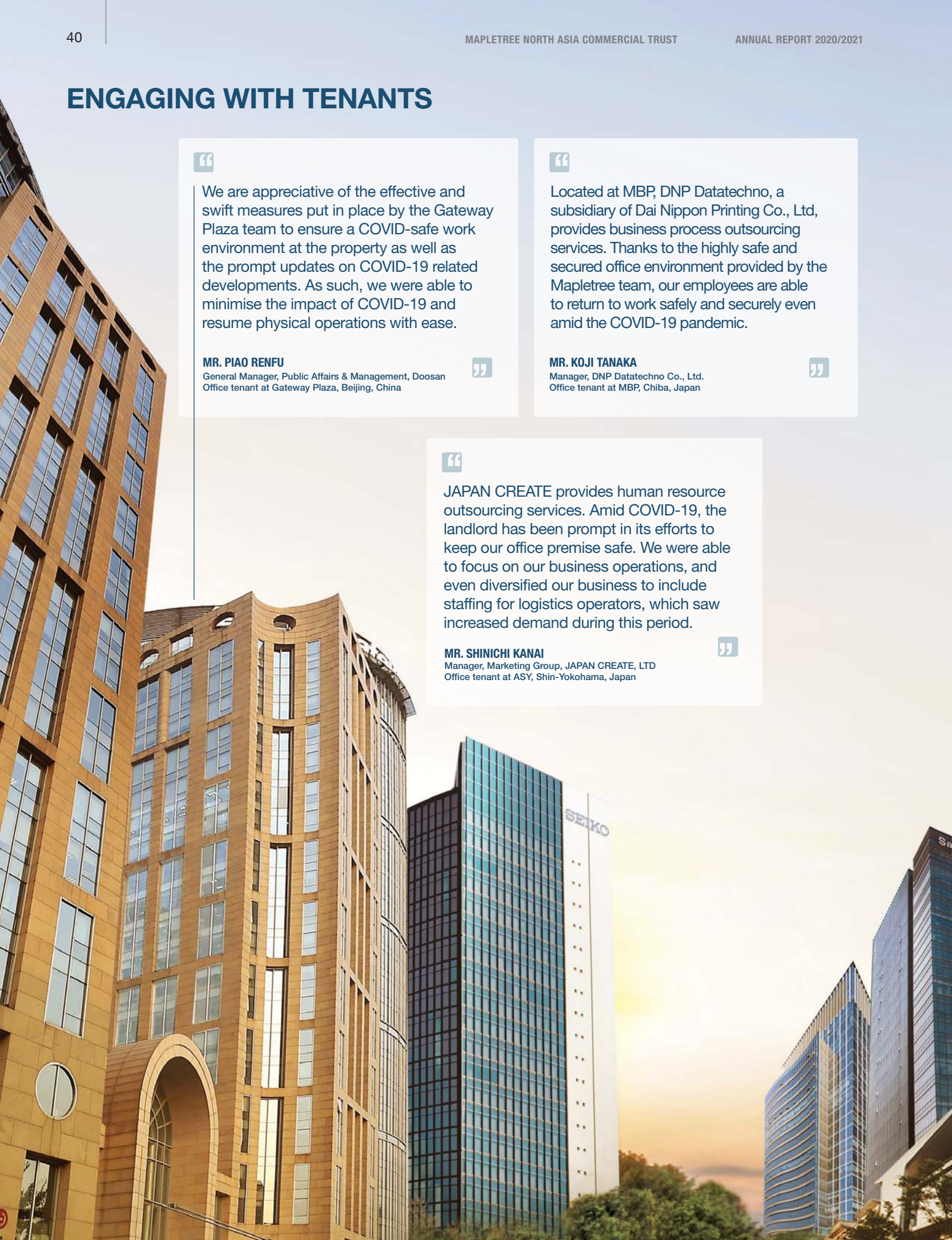
Manager, DNP Datatechno Co., Ltd.
Office tenant at MBP, Chiba, Japan



JAPAN CREATE provides human resource outsourcing services. Amid COVID-19, the landlord has been prompt in its efforts to keep our office premise safe. We were able to focus on our business operations, and even diversified our business to include staffing for logistics operators, which saw increased demand during this period.

MR. SHINICHI KANAI

Manager, Marketing Group, JAPAN CREATE, LTD
Office tenant at ASY, Shin-Yokohama, Japan





During the year, we accelerated the use of technology to enable a new mode of shopping and omnichannel retail, all of which have produced impactful results. And thanks to the management of Festival Walk, their timely rental reliefs have eased much pressure for retailers.

We believe that together we can thrive and come out stronger from the COVID-19 crisis.

MR. ANTHONY KEUNG

President & Chief Executive Officer, Fenix Group
Retail tenant at Festival Walk, Hong Kong SAR



I am truly grateful for Festival Walk's continuous support during COVID-19. The mall is a great place for showcasing our brands, including Phase Eight, Hobbs and Sweaty Betty. The management team is not only responsive, but also open to new ideas.

We continue to see Festival Walk as a long-term partner in our expansion plans.

MS. ARIANE ZAGURY

Chief Executive Officer & Founder, Rue Madame Fashion Group
Retail tenant at Festival Walk, Hong Kong SAR



Shenzhen is a well-established third-party medical examination appointment platform provider in China. The safe environment provided by the Sandhill Plaza team allowed us to resume operations swiftly and launch new services such as a free online medical consultation service for patients to receive medical attention anytime, anywhere.

MR. LI HAO

Human Resource Manager, Shenzhen
Office tenant at Sandhill Plaza, Shanghai, China



These unprecedented times have transformed our relationship from a tenant and landlord nature to close collaborators.

From Arup's innovative AI-powered temperature screener deployed at Festival Walk's office entrance to effective precautionary health measures adopted by the landlord, we work seamlessly to enable safe occupation for our employees.

DR. ANDY LEE

East Asia Region COO, Arup
Office tenant at Festival Walk, Hong Kong SAR

